

P P SAVANI UNIVERSITY

Second Semester of B.COM Examination

June 2022

SMBC1100 Organizational Behaviour

01.07.2022, Friday

Time: 09:00 a.m. To 11:30 a.m.

Maximum Marks: 60

Instructions:

1. The question paper comprises of two sections.
2. Section I and II must be attempted in same answer sheets.
3. Make suitable assumptions and draw neat figures wherever required.

SECTION - I

- Q - 1 Answer the Following: (Any 5) (1 mark each) [05]
- (i) Job involvement
 - (ii) Organizational behavior
 - (iii) Narcissism
 - (iv) Vicarious learning
 - (v) Deviant workplace behavior
 - (vi) Organizational commitment
 - (vii) Perception
- Q - 2 (a) Describe various objectives of OB. [05]
- Q - 2 (b) Explain various contributing disciplines to the field of OB. [05]

OR

- Q - 2 (a) Explain OB model in brief. [05]
- Q - 2 (b) Elucidate perception process. [05]
- Q - 3 (a) Discuss components of attitude. [05]
- Q - 3 (b) Explain role of leadership in managing organization. [05]

OR

- Q - 3 (a) Describe big five personality model. [05]
- Q - 3 (b) Explain leadership and any two theories of leadership. [05]
- Q - 4 Attempt any one. [05]
- (i) Job satisfaction
 - (ii) Limitations of OB

SECTION - II

- Q - 1 Answer the Following: (Any 5) (1 mark each) [05]
- (i) Status
 - (ii) Social loafing
 - (iii) Role Perception
 - (iv) Group Cohesiveness
 - (v) Group Dynamics
 - (vi) Deviant workplace behaviour
 - (vii) List down two sources of Status.
- Q - 2 (a) List down various types of Teams. Explain any two. [05]
- Q - 2 (b) Short note on Brainstorming Technique. [05]

OR

- Q - 2 (a) What do you mean by Group? Draw the diagram showing group formation process. [05]
- Q - 2 (b) Which skills are used in effective team building? [05]
- Q - 3 (a) Short note on Lewin's Three Step Model. [05]
- Q - 3 (b) Write down the Individual Sources of resistance to change. [05]

OR

- Q - 3 (a)** Write down the difference between Group and Team. **[05]**
- Q - 3 (b)** Short note on Kotter's Eight Step Plan for Implementing Change. **[05]**
- Q - 4** Attempt any one. **[05]**
- (i)** What are the advantages and disadvantages of decision making?
- (ii)** Short note on Overcoming Resistance to Change.